



# Subrogation is a Profit Center – Maximize your return on investment utilizing technology and professional services.

*At VERBATIM Claim Services, our goal is to help customers increase their profitability by closing subrogation and arbitration cases faster and with higher award values.*

*We are adept at delivering services and cutting-edge software tools that increase rates of return on your subrogation efforts. Solutions include professional recovery services and accident reconstruction software. Each utilizes the latest techniques and technology to reduce the time and costs of subrogation recovery and increase the award amounts recovered through adjudication.*



## Accident Reconstruction Tools

In the insurance industry, a picture or diagram is worth a 1,000 words – *and possibly thousands of dollars*, when it comes to claims recovery and case efficiency. Easily create professional, court-acceptable documents in minutes saving time over hand written dictation while improving the appearance and credibility of your case.

The VS Investigator product line is the claim's industry's leading choice for accident reconstruction diagramming. It is used by thousands of insurance claims investigators, subrogation specialists, accident reconstructionists and law enforcement professionals across North America.

- Lower case costs while maximizing awards
- Easy to use & cost effective accident diagramming and statement recording
- Create 2-D or 3-D accident scene in minutes
- Persuasive court-acceptable documents

## Professional Recovery Services

A professional recovery service is more than filing through volumes of cases - it is about delivering a higher rate of successful closures with higher recovery amounts. *Stop losing dollars that are rightfully yours.* Let VCS maximize your rate of return while providing outstanding customer service that you pass on to the insured.

A significant portion of VCS' value proposition can be found in the employees - experienced insurance and technology people. Each recovery analyst has over 10 years of experience in insurance claims filing and winning subrogation cases.

- Nationwide and Experienced recovery specialists provide superior performance, higher recovery amounts and exceptional service
- Subrogation & Arbitration specialists with Win or settlement rates of up to 74% of claims filed
- Outsource "trouble" files or entire case loads

## Product Line

VERBATIM Claim Services is the exclusive reseller of VS Investigator to the North American insurance industry. The VS Investigator suite provides all the tools needed to build your case: precision diagramming and scene recreation, properly organized statements, momentum and crash analysis, a state-of-the-art vehicle database, and excellent technical support.



Vista Express



RealScene 3D  
RealMotion 3D

**Vista Express** – Quickly and easily develop 2-D court-accepted diagrams within minutes using an intuitive interface and expansive library of auto and scene objects. Preserve the documents electronically or print out as an attachment to a case file.

**RealScene 3D & RealMotion 3D** – Create visually stunning 3-D views and animations from existing diagrams for impressive multi-angle walk-through presentations. Present an “eyewitness view” without having to draw in a CAD application.

**Interview Pro** – Develop customizable interview scripts which gather the information needed to build a case logically and professionally. Reduce the time needed to interview witnesses by as much as 300%!

**Vista Crash, Visual Analyst and Hawkeye** – Use these tools to add momentum analysis, utilize and edit over 250 physics calculations and populate Vista Express with collision scene evidence captured with photographs.

FEATURE	BENEFIT
<i>Software Solutions</i>	
Windows-based application, not a CAD program	Lower costs, with each component tightly integrated and an easy to use interface with logically arranged tools and functions
Screen Creation Wizards and Scene Archive	Speed diagram creation by walking through the development of a scene; preserve and reuse the diagram for future cases
Expansive Library Objects Database	Details that really make the scene come alive; continuously updated with new objects and realistic vehicular models
Import data from measuring devices	Speeds up data entry and creates a detailed scene by easily importing data files from field measuring devices
Customize interview scripts	Increase accuracy and speed to the statement process by tailoring scripts to unique situations or generic processes
Convert diagrams from 2-D to 3-D	Create visually stunning “walk-throughs” in full 3-D easily without the use of CAD applications
Momentum analysis algorithms and calculations	Powerful calculations for precise reconstruction and in-depth modeling of the accident scene
<i>Professional Recovery Services</i>	
Nationwide Coverage	Capacity to handle nationwide recovery referrals; saves time and management of multiple offices
Individual Case Management by veteran case managers	Boutique-style customer service with high quality representation ensures the highest level of customer care as “your representative”
Arbitration Specialists – affiliated with Arbitration Forums, Inc. Claim Administration Partnership Program	An understanding of the unique needs during arbitration hearings speeds case closure with a higher win ratio
Executive Board has over 65 years of experience with claims and subrogation management	Industry experts apply their knowledge and experience to each case filing or arbitration hearing – increasing success
Outsource a single case or an entire case load filing	Flexible billing and lower costs based on either a contingency fee from the recovery or on a per unit basis